



FREE FEBRUARY FAQs

What dates is this happening?

1 Feb to 29 Feb 2020. Continuation of this offer is at the discretion of Dreamworld. Should the offer be extended, Dreamworld will notify this amendment on the website & social channels.

What if the fires are still rapidly burning across the country during February?

Dreamworld wishes to provide this opportunity to as many deserving patrons as possible. If our firefighters, volunteers & SES workers are still caught in the battle by the end of February, Dreamworld will review an extension.

If I'm still fighting fires / volunteering during February, can I come later?

The offer currently stands within February. Continuation of this offer is at the discretion of Dreamworld. Should the offer be extended, Dreamworld will notify this amendment on the website & social channels.

Who is eligible to receive free entry?

Australian Firefighters, all Australian current & registered Volunteers (including Red Cross, Salvation Army etc.), & SES Volunteers.

Who receives free entry along with the Firefighter, Volunteer or SES Volunteer?

The Firefighter, Volunteer & SES Volunteers immediate family only. This includes a spouse/partner & children.

What if I have more than 4 children?

You may be asked to provide proof of parental status if you bring more than 4 children in park under this offer. A valid Medicare card can be produced as proof of dependency.

How do you confirm your eligibility?

Please bring with you a valid identification card as proof of employment or volunteer status. The card must include a photo & be within expiry.

Does the Firefighter, Volunteer & SES Volunteer need to be present with the family for redeem?

Yes, this initiative is an opportunity for our homegrown heroes to spend a wonderful day in park with family.

I work for an organisation or I'm a defence force personnel that volunteered to attend the bushfire relief. Am I eligible?

Yes, if you provide Guest Services with proof that you volunteered your time to attend to the fires. This may be in the form of a photo or a letter from your employer.

How many times can I attend the park for free?

Once within February.

What if my ID is expired?

If your volunteer or employment ID has expired, you are required to provide proof of your contribution to the bushfire relief with a letter from your employer or volunteer organisation.

Can I upgrade to an annual pass when I attend park?

No, sorry! You can purchase annual passes from Guest Services at any time during the day, or online at dreamworld.com.au at any time.

How do I get my tickets?

Simply head to the front gate during February & Guest Services will process your entry. Entry for this initiative is at front gate only, not online.

Do I get entry to Dreamworld, WhiteWater World, or both?

Both! Our 1-day tickets all come with entry to both our water park & Dreamworld. To process your free entry, please head to Guest Services at the Dreamworld entry.

Terms & Conditions:

- Valid for Firefighters, Volunteers & SES Volunteers presenting valid & relevant identification & their immediate families (spouse/partner & children).
- Valid from 1 February 2020 until 29 February 2020.
- Valid for 1 (one) x 1 Day Ticket per valid guest.
- Valid for 1 (one) single entry per guest during the period of validity.
- Valid on Adult, Child & Pensioner 1 Day Tickets only.
- Upgrade to Annual Pass not available.
- Valid for purchase at front entry gates only on presentation of valid service identification.
- Does not include access to special ticketed events conducted outside advertised park trading hours or group bookings.
- Tickets are not transferable, cannot be sold & are not redeemable for cash. Cannot be used with any other offer.